Shawna Shibata 4232 Laguna Avenue Oakland CA 94602

Sep 18th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I've been thrilled with the residential service I get from my internet provider. And there is one reason that I can say that: I can choose a competitive provider: Sonic.net.

Sonic has been transparent about their pricing. I wish I could say that about any of the large internet providers that I've previously used. Sonic provides both phone and internet service for less than I used to pay AT&T for internet-only service.

Sonic has also provided customer service far superior to AT&T or Comcast.

Competition is the key to this. Without it, I'd be paying more for a lot less.

Shawna Shibata